

Board of Commissioners CEO Report

June 30, 2021



BROWARD HEALTH[®]

FY 2021 Strategic Plan

Broward Health Pillars





Quality

Key Initiatives

Improve Quality Indicators and Outcomes
Standardize Processes and Data
Grow Clinical Trials and Research
Improve Coordination of Care

Progress

- The system has treated 7,483 COVID-19 inpatients with a 92% discharge rate.
- BHN earned Comprehensive Stroke Center certification from Det Norske Veritas.
- BHMC submitted action plan and awaits Comprehensive Stroke Certification from The Joint Commission.
- BHMC's primary C-section rates improved to lower than national benchmark and 10-15% below the region.
- BHMC received Total Joint recertification and ACC Accreditation Services Transcatheter Valve Base certification.
- Clinical trial at BHMC will evaluate new technology for stroke risk reduction in patients with non-valvular atrial fibrillation (A-fib).
- BHCS completed Minimally Invasive Colorectal Program and unannounced AHCA Life Safety surveys.
- Nursing Unit 4-West at BHCS celebrated no CAUTI or CLABSI for 4 consecutive years.
- Patient survey responses increased by 10% after installation of 13 computer kiosks at CHS health centers.



Service

Key Initiatives

- Enhance Patient Flow
- Improve Patient Experience
- Expand Community Outreach and Education
- Enhance Compliance and Ethics Program

Progress

- AHCA Secretary Simone Marsteller toured BHMC and CDTC.
- FL Rep. Sam Garrison toured SFCH and discussed measures to curb pending physician shortages through GME.
- Broward Health sponsored the First There, First Care EMS conference and Stonewall Parade.
- BH was recognized by Mayor Dean Trantalis and Fort Lauderdale Commissioners for its vaccination initiatives.
- Equality Florida and BH partnered to create LGBTQ+ Affirming Health Care Series.
- BHF hosted a drive-thru prom for 75 teen patients battling illness and their families through \$50k Dunkin' grant.
- CDTC was awarded \$980k from Broward County Children's Services Administration Division for the continuation of their medical home program for children with special needs.
- Dr. Kira Fenton, internal medicine, and her family raised \$25k for SFCH with "Art from the Heart" event.
- Greater Fort Lauderdale Alliance and the Broward Workshop hosted a reception to welcome home Shane Strum.
- Pompano Beach Chamber of Commerce recognized BH for pandemic response at Board dinner.
- BHMC hosted a virtual Cancer Survivor's Day event for patients and community.
- Partnership with American Heart Assoc. includes marketing campaign to schedule check-ups and return to care.
- Broward Health Medical Center held its first in-person Community Relations Council since onset of the pandemic.



People

Key Initiatives

Employee Engagement and Retention
Professional Development
Physician Engagement
Expand GME Footprint

Progress

- Caribbean-American Heritage Month celebrated through events and employee spotlights.
- BH welcomed 92 GME residents at White Coat ceremony, including BHIP's inaugural class of psychiatry residents.
- GME hosted 12th Annual Research Symposium.
- President/CEO Shane Strum moderated the Tower Forum's 8th Annual Reality Check: Press Corps Recap.
- Rose McKelvie, SFCH Administrator, named March of Dimes Women of Distinction Honoree.
- March of Dimes Implicit Bias training addressed the biases and healthcare disparities for minority maternity patients.
- Exec. Diversity Council and Diversity Dept. hosted Black Men in White Coats screening and panel discussion.
- Ashley Boxer, VP, External Affairs, was appointed to Broward College's Village Square Advisory Board.
- Kathy Salerno, Director, Community Affairs, was appointed to the 2-1-1 Broward Board.
- Kelly Keys, Emergency Preparedness Manager, received Nursing Excellence Award from Fire Chief's Association of Broward County.
- BH caregivers enjoyed more than 14,000 cans of LaCroix water donated by National Beverage Corp.
- BHIP CEO Randy Gross featured in ACHE of South Florida Member Spotlight.
- BHPG onboarded Aaron Jeckell, M.D. child psychiatry; Brian Monize, D.O. endocrinology; and Meghan Brooking, D.O. ENT.



Broward Health

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Our caregivers were bubbling over with excitement to try LaCroix Water's new flavors. More than 14,000 cans of sparkling water were recently delivered to our hospitals. Thank you to Joe Caporella, president of National Beverage Corp., and the entire LaCroix team for the generous donation! #LaCroix #LaCroixLove



9,417
People Reached

451
Engagements

Boost Post

👍❤️ 41

3 Comments 4 Shares



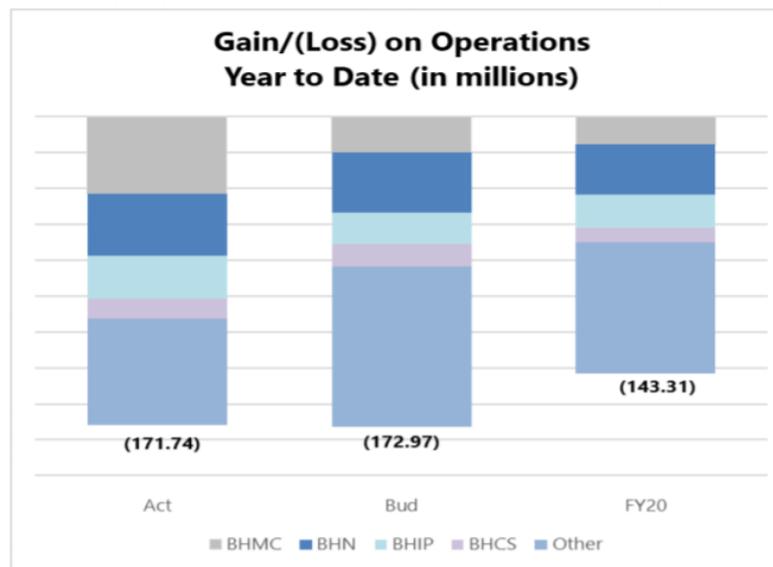
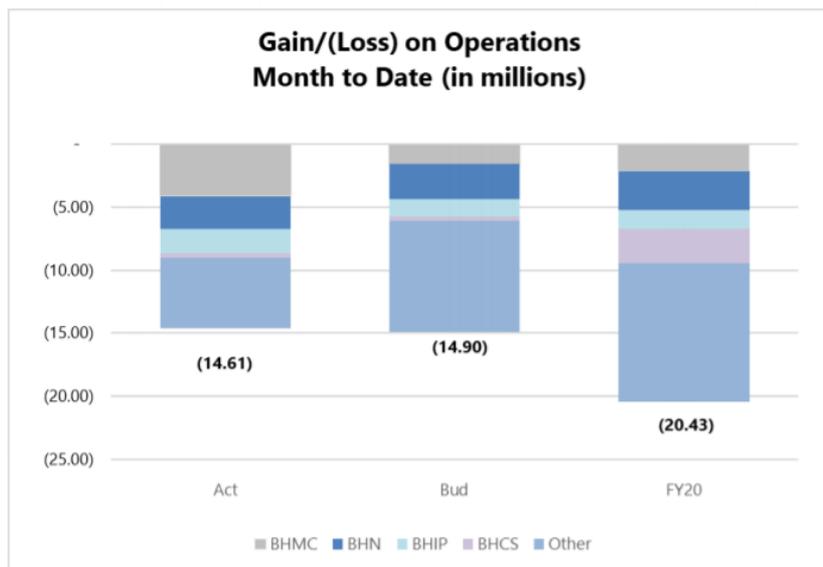


Broward Health System – May FY21

Drivers

- Key Indicators recovering from prior year while moderately soft as compared to 3-month run rate; as compared to prior year, Admissions favorable 10.2%, ER Visits favorable 64.1%, OP Visits favorable 55.9%, and Total Surgeries favorable 14.8%.
- Net Operating Revenue unfavorable 1.5% compared to 3-month run rate.
- Operating Expenses unfavorable 1.3% compared to 3-month run rate; RN/RT Retention Bonus \$780k and Hazard/CL differential \$3.1M.

PERFORMANCE





Growth

Key Initiatives

Expand Key Services to Meet Community Needs
Digital Transformation
Expand ACO Services

Progress

- Broward Health initiated Community Health Needs Assessment with 55 BH and community leaders.
- BHMC completed 7 kidney transplants.
- In first month with the da Vinci Xi robot, BHN performed 6 cases.
- BHN completed 21 MAKO total knee replacement robotic surgeries MTD; 50 cases over 2 months.
- BHN performed 5 Inspire procedures – a new obstructive sleep apnea treatment.
- BHN's Inpatient Rehab celebrated 30th anniversary of operations and rebranded as Broward Health Rehabilitation Institute.
- BHCS onboarded 17 new RNs in May.
- BHCS increased ER volume by 4.3%, admissions by 2.1%, and observations by 1.7% over prior month.
- 57 cardiac cases completed at BHCS in May (28 diagnostic and 29 PCI cases).
- BHIP performed 50% more urological procedures and 23% more bariatric operations compared to previous month.

Thank You



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